

# MANOR ROYAL BID BUSINESS RANGER MONTHLY OBSERVATION REPORT

## Ranger Reports

The Manor Royal BID has appointed and works in partnership with the Blue Light Group to provide this dedicated service



<b>Month</b>	June 26	<b>Report date</b>	30/06/26	<b>Person</b>	Steve Shaw
--------------	---------	--------------------	----------	---------------	------------

This report provides highlights drawn directly from detailed Business Rangers reports submitted by the Rangers themselves while carrying out their duties. This is not meant to serve as a comprehensive report on every report or activity carried out by the Business Rangers but provides examples of the kind of work the Rangers have been doing to keep Manor Royal safe and working.

To find what else the BID does to make Manor Royal a safer place see [www.manorroval.org/security](http://www.manorroval.org/security)

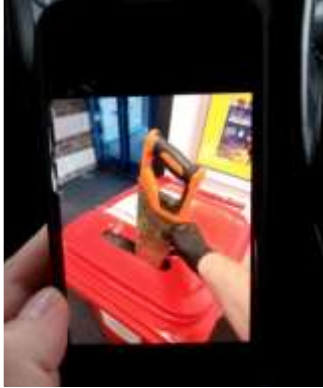
### SECTION 1: Activity this month.


<p><b>Commentary</b></p> <p>02.06.2026 12:49:01</p> <p><b>Locations</b> Crompton Way <b>Type</b> Crime</p> <p><b>Details</b> Abandoned red bicycle found in the brush to the left of the subway halfway between the road and the pathway. Model number: SE26SH. Reported to 101 and they have said they will collect it at some point. We have left the bicycle with Urban Space security. Reference number is 736.</p> <p><b>Escalated</b> Sussex Police (<a href="http://crimestoppers-uk.org">crimestoppers-uk.org</a>) (Tel: 101)</p>	<p><b>Report Type: Crime</b></p> 
---	--


<p><b>Commentary</b></p> <p>02.06.2026 13:27:26</p> <p><b>Locations</b> Acorn Retail Park <b>Type</b> Crime</p> <p><b>Details</b> Meat and poultry theft from Tesco Astral Towers. Lewis Scott fills a bag with meat products at 12:16 and leaves to then get into a black car at 12:20. Tried calling local PCSO's on radio but no answer. He was wearing a white t shirt and black cargo trousers with a white baseball cap turned backwards.</p> <p><b>Escalated</b> Blue Light Security (<a href="mailto:steve@bluelightgroup.uk">steve@bluelightgroup.uk</a>)</p>	<p><b>Report Type: Crime</b></p> 
--	---

Find out more, including viewing other performance reports, at [www.manorroval.org/rangers](http://www.manorroval.org/rangers)

# MANOR ROYAL BID BUSINESS RANGER MONTHLY OBSERVATION REPORT


Commentary	Report Type: Welfare
<p>02.06.2026 14:22:02</p> <p><b>Locations</b> London Road <b>Type</b> Welfare</p> <p><b>Details</b> Rusty saw handed into the police station amnesty bin. This is a follow on from a previous report about Jet2 master class, saw found at the back of the abandoned building.</p> <p><b>Escalated</b> Blue Light Security (steve@bluelightgroup.uk)</p>	

Commentary	Report Type: Street Cleanliness
<p>02.06.2026 16:39:17</p> <p><b>Locations</b> James Watt Way <b>Type</b> Welfare</p> <p><b>Details</b> While doing a car patrol on James Watt Way we came across a large bush on the corner of Whittle Way that had been partially cut away revealing a host of items including empty used oil barrels, possible currently used barrels of cooking oil, old seating that had been thrown in there along with a mini fridge and kitchen bins. There was also a commercial bin and mini container tucked away at the very end in the thickest part of the bush. It was also apparent that someone had used paving slabs to get into the bush as well. This is covered by a large amount of vegetation which if there was a fire it would cause a massive amount of damage to the surrounding area and buildings.</p>	

Commentary	Report Type: Broken Furniture
<p>04.06.2026 11:00:59 <b>Broken seats or benches</b></p> <p>whilst on a patrol of the Terrace micro park the wooden slats have been taken from the chairs and some screws have been taken from the wooden slats on the walls.</p> <p><b>Escalated</b> Maintenance Team (Jordan.soul@crawley.gov.uk)</p>	

Find out more, including viewing other performance reports, at [www.manorroval.org/rangers](http://www.manorroval.org/rangers)

## MANOR ROYAL BID BUSINESS RANGER MONTHLY OBSERVATION REPORT

Commentary	Report Type: Suspicious Behaviour
<p>04.06.2026 15:20:38 <b>Locations</b> Acorn Retail Park</p> <p><b>Details</b> Snap Fitness reported that a suspicious bag has been left outside the front door of their business. I viewed the Tesco CCTV and found the individual that had dropped the bag off at 07.38 this morning and the white male walked off in the direction of Wickes. I have called the police on 101 in regards to this and they have advised me that they will come out to investigate this bag, white male in his 40's grey coat with a black hoodie underneath beige trousers white trainers with a large black rucksack. the bag left behind is black and red with black material handles and a black extendable Handel the bag is on wheels Ref number 0916 officers on scene EB506 EB615 officers have looked through the bag and found mental health release paperwork inside. officers now off scene with the bag 15.19 <b>Escalated</b> Sussex Police (crimestoppers-uk.org) (Tel: 101)</p>	

Commentary	Report Type: Parking
<p>04.06.2026 16:39:34</p> <p><b>Overnight Parking / Abandoned vehicles at Kelvin Way</b>  <b>Way:</b> received an email from the bid office about 2 vehicles abandoned on Kelvin Way; a white box Peugeot with no engine and a blue fiat 500 on axel stands. I have reported vehicles on Kelvin way before to the council and nothing has been done about it, I have seen the individual that works on vehicles on Kelvin way and he speaks no English I have to use Google translate, I have no power to say he can't do this I have mentioned before that no oil is to be spilled and this is an environmental issue. there is more than one vehicle on Kelvin way that is broken and left in the layby.</p>	

Commentary	Report Type: Anti-Social Behaviour
<p>04.06.2026 18:04:29 <b>Locations</b> County Oak Retail Park <b>Type</b> Anti social behaviour</p> <p><b>Details</b> received a radio call from Smyth toys saying a male was outside Aldi was shouting at people harassing the public for money, I got eyes on this individual and recognised him from a previous time, I observed him only a cross the acorn retail park on crosses over to the county oak retail park side doing the same thing. this individual has seen me watching him and then proceeded to leave the area. I informed all stores to keep an eye on this individual and gave a description. <b>Escalated</b> Blue Light Security</p>	

Find out more, including viewing other performance reports, at [www.manorroval.org/rangers](http://www.manorroval.org/rangers)

## MANOR ROYAL BID BUSINESS RANGER MONTHLY OBSERVATION REPORT


Commentary	Report Type: Suspicious Behaviour
<p>04.06.2026 18:06:41 <b>Locations</b> County Oak Retail Park <b>Type</b> Suspicious Behaviour <b>Details</b> I observed a female known to the retail park for multiple thefts, I alerted the stores to keep an eye out for this individual she was also with a male who I have never seen before. I then observed them going into B&amp;M and informed the store to watch these two closely. <b>Escalated</b> Blue Light Security (steve@bluelightgroup.uk)</p>	

Commentary	Report Type: Welfare
<p>05.06.2026 13:16:27 <b>Locations</b> Acorn Retail Park <b>Details</b> whilst on a patrol I was called by Aldi staff and informed me that a lady has fallen over, I asked if anyone is with the lady and first aiders on scene from the store, ambulance on scene now, I'm just directing traffic away from the incident. the injured lady is now being taken to the ambulance and to hospital. I have left the area as there is nothing else I can do. area clear ambulance has now gone. <b>Escalated</b> Blue Light Security (steve@bluelightgroup.uk)</p>	

Commentary	Report Type: Crime
<p>05.06.2026 15:24:20 <b>Locations</b> County Oak Retail Park <b>Details</b> called to Currys and B&amp;M as they have had a theft from store, not related items from the gaming section from Currys and food items from B&amp;M, trying to locate a picture from the CCTV systems from each store. <b>Escalated</b> Blue Light Security (steve@bluelightgroup.uk)</p>	

Commentary	Report Type: Security Checks
<p>06.06.2026 18:27:40 <b>Locations</b> Metcalf Way <b>Details</b> I came back to use the toilet at Basepoint and found that an internal ceiling tile had fallen down by the front door along with water slowly dripping onto the carpet by the door from the roof. I have tried to sweep the debris over to one side as best I can but unfortunately there is no way to stop the dripping as I couldn't get a mop or bucket from any of the available rooms and hallways I could get into. I have managed to source a wet floor sign but I am aware this won't help the floor situation but will at least raise awareness. <b>Escalated</b> Blue Light Security (steve@bluelightgroup.uk)</p>	

# MANOR ROYAL BID BUSINESS RANGER MONTHLY OBSERVATION REPORT

Commentary	Report Type: Crime/ Recovery
<p>07.06.2026 17:07:28 <b>Locations</b> County Oak Retail Park</p> <p><b>Details</b> Received a radio call from Next at county oak Retail park regarding Two IC-4 Males and one IC-3 male who brought their own buggy with intention to steal next items but recovered all £600 items back. One of the IC-4 male with Double blue shaded T-shirt bought one item value £10 just to look like genuine customer while at the same time the other male kept on concealing the items in the Buggy. The IC-3 Male went straight to the Victoria Secret department with his Baby Buggy already full of Next items on the phone with their parents who also were in the store allegedly to discuss to leave the store as they had buggy full of Next stuff. That's where, Liz next staff spoke to IC-3 male on the Victoria Secret Department to just check and also they had already been watched due to suspicions behaviour with Buggy. After Liz talked to IC-3 male he left his buggy to called his friends allegedly, that's where Tracy called them "Are you going to leave your baby in the Buggy, and that's when she opens the zip of the Buggy and realised it was full of Next items. Then, the IC-3 male came back to end his call with his partners and he was asked to leave by Next management and he left the store without buggy. On 14.36 both IC-4 and on 14:36 IC-3 male left the next store. After that, IC-3 MALE with Double shaded blue shirt tried to come again but was stopped at the door and was showing his receipt to claim to be genuine customer but request was denied by the next management. As Rangers already had been shared the description and last location they spot them at County oak way road near to acorn retail park where they had parked their silver honda. As soon as they saw ranger Ran towards county oak way to his themselves but ranger followed them to make sure they left the area. After almost 10 minutes they came back again on county oak way possibly to check if the rangers had gone. They came back on county oak way by taking the mini roundabout as they could see rangers was watching them left the area. On visit to next Tracy told rangers they had found tags looked like they had stolen something and can be assumed might they had cutters on them but on the radio next management said they didn't steal anything. Tracy would report to police soon and will share the reference number.</p> <p><b>Escalated</b> Sussex Police (crimestoppers-uk.org) (Tel: 101)</p>	

# MANOR ROYAL BID BUSINESS RANGER MONTHLY OBSERVATION REPORT

Commentary	Report Type: Crime / Recovery
<p>09.06.2026 11:30:19 <b>Locations</b> County Oak Retail Park</p> <p><b>Details</b> Radio call received to all retail units about an attempted theft from B&amp;M as I was making my way into County Oak at the time I went to check in and got a picture of the items that had attempted to be stolen. Unfortunately, DISC did not register the male as he was wearing a blue cap so that covered his face but the amount that was attempted was £51.92 (8x£6.49) and the items were Ariel 32W gel/floral 1L</p> <p><b>Escalated</b> Blue Light Security (steve@bluelightgroup.uk)</p>	

Commentary	Report Type: Broken Signage
<p>09.06.2026 11:33:53 <b>Details</b> Whilst on patrol on county oak way observed a Zone 1 banner about to come off. An email will be sent to the maintenance team.</p>	

Commentary	Report Type: Parking
<p>09.06.2026 16:57:46 Kelvin Way</p> <p><b>Abandoned vehicles:</b> WX60 AUH no MOT expired on 03/04/26 left on Kelvin Way. Also has a smashed lower left part of the windscreen.</p>	

Commentary	Report Type: Anti-Social Behaviour
<p>09.06.2026 18:41:46 <b>Locations</b> Gatwick Road <b>Details</b> Welfare check on Sainsbury's local about the antisocial behaviour they have been experiencing more frequently of late ie car meets and intimidation of the staff. This has been reported to the police via 101 from the manager of Sainsbury's local. <b>Escalated</b> Sussex Police (crimestoppers-uk.org) (Tel: 101)</p>	

Find out more, including viewing other performance reports, at [www.manorroval.org/rangers](http://www.manorroval.org/rangers)

## MANOR ROYAL BID BUSINESS RANGER MONTHLY OBSERVATION REPORT

Commentary	Report Type: Suspicious Behaviour
<p>09.06.2026 19:08:39 <b>Locations</b> County Oak Retail Park <b>Details</b> Long wheel base ford transit had been abandoned outside of Next in one of the disabled spaces with the radio on loud and windows partially down which we thought meant the engine would still be on. The license plate had been doctored with tape to read LE58 XYD and on closer inspection in read LE59 XYD. Body cam footage is available and the police reference number is 1222 after calling it in on 101 and they will be passing this onto their intelligence team. <b>Escalated</b> Sussex Police (crimestoppers-uk.org) (Tel: 101)</p>	

Commentary	Report Type: Welfare
<p>10.06.2026 10:18:29 <b>Locations</b> County Oak Way <b>Details</b> Amberly court doing a routine check and came across a BMW at the back of the car park with it's boot open and the car unlocked. We tracked the owner down by knocking on the doors of the local businesses. <b>Escalated</b> Blue Light Security (steve@bluelightgroup.uk)</p>	


Commentary	Report Type: Crime
<p>10.06.2026 11:29:19 <b>Locations</b> Crompton Way</p> <p><b>Details</b> Upon doing a routine check down Crompton way we parked up next to Papergraphics to walk down to Bird walk to check the subway and then a male in a white transit van shouted something at us and when we came back we found out that someone had thrown food at our vehicle (we believe it was the male in the van as he was the only person to go in or out of the Papergraphics carpark while we were on patrol). We then went to the surrounding companies to see if they had CCTV of the van but unfortunately all of the companies we spoke to either didn't have CCTV or didn't have access to it as it wasn't working.</p> <p><b>Escalated</b> Blue Light Security (steve@bluelightgroup.uk)</p>	

Commentary	Report Type: Welfare
<p>10.06.2026 13:15:12 <b>Locations</b> Fleming Way <b>Details</b> While on patrol we witnessed a few people on the top level of the Elekta car park who looked to be on unicycles and possibly school age. We went into reception at Elekta and notified them so their security could take a look and investigate. <b>Escalated</b> Blue Light Security (steve@bluelightgroup.uk)</p>	

## MANOR ROYAL BID BUSINESS RANGER MONTHLY OBSERVATION REPORT

Commentary	Report Type: Crime / Recovery
<p>11.06.2026 18:31:57 <b>Locations</b> Acorn Retail Park</p> <p><b>Details</b> Eastern European male dressed in black tracksuit attempted to take 6x1kg boxes of Belgian biscuits worth £96. Image will be on body cam footage from Ranger 2 when Ranger 1 questioned the male. We have spoken to the manager on shift currently and she had seen him earlier during the day. The security at M&amp;S was not aware of the male and we have spoken to him and made him aware of what his role is.</p> <p><b>Escalated</b> Blue Light Security (steve@bluelightgroup.uk)</p>	


Commentary	Report Type: Street Cleanliness
<p>12.06.2026 10:12:25 <b>Details</b> whilst on a patrol I noticed a large paint spillage that is on county oak way opposite Metcalf way junction, vehicles have driven through this spillage and spread the paint up to and beyond the roundabout next to pets at home and county oak retail park. the paint is still wet looks like it's been done today or last night as this wasn't like this when my shift had finished.</p>	


Commentary	Report Type: Street Cleanliness
<p>12.06.2026 11:54:49 <b>Litter or Dirt</b> whilst on patrol of crawters brook at the new seating area rubbish has been left on the benches and the decking area.</p>	


Commentary	Report Type: Joint Patrol
<p>12.06.2026 15:34:07 <b>Locations</b> County Oak Retail Park <b>Details</b> The Rangers have arranged a foot patrol with the local PCSO for county oak and Langley green PSCO petty 44214and PCSO holly 43290</p>	

Find out more, including viewing other performance reports, at [www.manorroval.org/rangers](http://www.manorroval.org/rangers)

**MANOR ROYAL BID BUSINESS RANGER MONTHLY OBSERVATION REPORT**

Commentary	Report Type: Street Cleanliness
<p>12.06.2026 17:58:17 <b>Litter or Dirt</b> whilst on a patrol of James watt way a la arge BG of rubbish has been dumped on the pavement opposite Markovitz.</p>	

Commentary	Report Type: Anti-Social Behaviour
<p>13.06.2026 10:24:56 <b>Locations</b> Crompton Way <b>Details</b> whilst on a patrol of Crompton way more evidence of antisocial driving being done on the land of papergraphics. <b>Escalated</b> Blue Light Security (steve@bluelightgroup.uk)</p>	

Commentary	Report Type: Open Skips
<p>13.06.2026 10:33:24 <b>Skips or bins open</b> whilst on patrol of Lloyds court I noticed an open skip outside the business of Vindex.</p>	

Commentary	Report Type: Open Skips
<p>13.06.2026 15:28:35 <b>Skips or bins open</b> whilst on patrol at The Brunel Centre I have noticed skips open outside the business of Telent.</p>	

## MANOR ROYAL BID BUSINESS RANGER MONTHLY OBSERVATION REPORT

Commentary	Report Type: Crime
<p>16.06.2026 12:28:07 <b>Locations</b> Woolborough Lane <b>Details</b> Went into Johnson's as we had a report from our manager that one of our colleagues had their electric scooter stolen while on shift at Johnson's last night. Looked at CCTV and saw the incident play out it looks to be a good likeness to someone we know to be a prolific thief in the area. We then went next door to MSL Global to see if they had security footage on their cameras to get a different angle and potentially identify the male. Unfortunately the angles they have on their cameras are either blurry or don't have the angle required to get a facial id. <b>Escalated</b> Blue Light Security (steve@bluelightgroup.uk)</p>	

Commentary	Report Type: Crime
<p>16.06.2026 12:33:33 <b>Locations</b> Woolborough Lane <b>Details</b> We were informed by MSL Global while in there looking for footage to ID a suspect in a theft, that they had members of the travelling community come in one day recently and stole all of their scrap metal that was in their yard. This will be reported to the police by MSL as this could potentially be an ongoing issue and the police will need evidence to make a case if needs be. <b>Escalated</b> Blue Light Security (steve@bluelightgroup.uk)</p>	

Commentary	Report Type: Crime
<p>17.06.2026 15:57:15 <b>Locations</b> County Oak Retail Park</p> <p><b>Details</b> Next informed us that they had a theft from their store at 13:06-13:10 which most of their VS stock was taken. While dealing with this we were then called on the radio by Boots who informed us that they had also had a theft just before Next. After investigating we found that the same couple had done both thefts and spent 7 minutes in Boots and 4 minutes in Next. We returned back to Basepoint to utilise the CCTV tablet to look for a vehicle that we believed the couple were using but after speaking to Pets at Home to use their CCTV we found that the couple didn't get into a vehicle but walked past Costa and then we lost track of them as had no way to find where they went as no CCTV present. The investigation going through CCTV took the best part of an hour. We have advised both stores to report these incidents to the police on 101. <b>Escalated</b> Blue Light Security (steve@bluelightgroup.uk)</p>	


Commentary	Report Type: Business Liaison
<p>18.06.2026 14:48:06 <b>Details</b> Business liaison with People's Partnership as they have had a spate of incidents involving teenagers trespassing on their property along with threatening the on site security officer. We have advised they report all of the occasions that the teenagers have been around as well as advising that all their security staff do the ACT courses as well as lone worker SIA videos to help them be more confident when contacting the police. We have told them to utilise their panic alarm button when there is another situation like this as well as calling the police on 999. <b>Escalated</b> Blue Light Security (steve@bluelightgroup.uk)</p>	

Find out more, including viewing other performance reports, at [www.manorroval.org/rangers](http://www.manorroval.org/rangers)

# MANOR ROYAL BID BUSINESS RANGER MONTHLY OBSERVATION REPORT

Commentary	Report Type: Crime / Recovery
<p>18.06.2026 11:51:34 <b>Locations</b> County Oak Way</p> <p><b>Details</b> Received a call on the radio at 19:55 from Pets at Home that they had a theft valued at £25. As I made my way over to them from Basepoint they then let me know that they had retrieved the item in question. After reviewing CCTV we could see that it was Lewis Scott who walked out of the store with one of the staff members retrieving the item after Lewis took it out of his bag and threw it on the ground.</p> <p><b>Escalated</b> Blue Light Security (steve@bluelightgroup.uk)</p>	


Commentary	Report Type: Parking / Welfare
<p>18.06.2026 15:51:34 <b>Locations</b> London Road <b>Details</b> Steam engine was refuelling near London road and we assisted with traffic management so there were no RTCs.</p> <p><b>Escalated</b> Blue Light Security (steve@bluelightgroup.uk)</p>	


Commentary	Report Type: Bus Patrol
<p>19.06.2026 10:55:08</p> <p><b>Gatwick Road</b></p> <p><b>Bus Patrol</b></p>	

## MANOR ROYAL BID BUSINESS RANGER MONTHLY OBSERVATION REPORT

Commentary	Report Type: Suspicious Behaviour
<p>20.06.2026 16:49:21 <b>Locations</b> Acorn Retail Park <b>Details</b> whilst on a patrol of the acorn retail park I noticed a known criminal by the name of max huggett he wearing a black and dark grey tracksuit with a black baseball cap on a push bike he was deterred from Tesco as he had seen me in the car park, I called 999 as I was instructed to do, I could still see huggett as I was on the call to the police and gave details as I was following but lost sight as I had to stop at traffic lights I did see huggett heading towards Dobson road which I told the call handler I then lost sight completely. the police said they would tell the local units to look around the area. <b>Escalated</b> Emergency (999)</p>	


Commentary	Report Type: Crime
<p>23.06.2026 13:20:57 <b>Locations</b> County Oak Retail Park <b>Details</b> Received a radio call from Pets at home to inform us that they had a theft from their premises on Monday morning at roughly 03:22 with the people in question taking 3 air conditioning units from one of the shipping containers on site. They have informed us of the reg number of the white van (SN19 KZD) that they saw on their CCTV and have also passed all the details onto the police through 101. <b>Escalated</b> Blue Light Security (steve@bluelightgroup.uk)</p>	


Commentary	Report Type: Street Cleanliness
<p>25.06.2026 10:01:41 <b>Fly tipping</b> Old oil bottles and tyres have been left on Kelvin Way opposite Stanley Business Centre. With the heat it looks like at least one bottle has melted and could pose a fire risk too.</p>	

Commentary	Report Type: Anti-Social Behaviour
<p>26.06.2026 11:33:49 <b>Locations</b> Cobham Way <b>Details</b> Gatwick Distribution Centre has had antisocial driving outside the business of Pilkington, the original place where this all started and they have come back. <b>Escalated</b> Blue Light Security (steve@bluelightgroup.uk)</p>	

Find out more, including viewing other performance reports, at [www.manorroval.org/rangers](http://www.manorroval.org/rangers)

**MANOR ROYAL BID BUSINESS RANGER MONTHLY OBSERVATION REPORT**

Commentary	Report Type: Crime / Recovery
<p>26.06.2026 12:39:40 <b>Locations</b> County Oak Retail Park</p> <p><b>Details</b> Stopped a woman from stealing 4 cushions (4x£26) from Next. It looks like she had taken the tags off before asking if we worked there. As she was leaving she went a strange way to get to her car (white Golf GTI (YC74 APX)) and then also went the wrong way out of the car park while going faster than she should have been in the carpark. <b>Escalated</b> Blue Light Security (steve@bluelightgroup.uk)</p>	

Commentary	Report Type: Crime / Recovery
<p>27.06.2026 11:42:22 <b>Locations</b> Acorn Retail Park</p> <p><b>Details</b> Yesterday at 15:20 Tesco called out to all retailers and the Rangers that Lewis Scott and Courtney Glass had attempted to steal large Buzzballs from Tesco and to be on the lookout. The Rangers were on route to Tesco when we saw LS &amp; CG down the side of Wickes, we then went to see what they were doing when they had disappeared but we found a bag from M&amp;S full with food that they had taken before they went to Tesco. We took the bag of food back to M&amp;S to let them know that they had been hit and the security man was dumbfounded when we came back with the bag. While this was happening Currys were on the phone to the police due to LS stealing Lego from them the day before. There was constant communication between us and Currys who were with the police as that is where one of the units came from when we were on route back round to London Road where LS &amp; CG were having a picnic of stolen goods. The police then cuffed LS by the time we arrived but he was later released. The police said this would be dealt with in "Slow time". The officer we spoke to is the one on the right in the photo ID number: EB 985. Value of goods stolen from M&amp;S was £29.05, other items value unknown. <b>Escalated</b> Sussex Police (crimestoppers-uk.org) (Tel: 101)</p>	

## MANOR ROYAL BID BUSINESS RANGER MONTHLY OBSERVATION REPORT

Commentary	Report Type: Crime / Recovery
<p>27.06.2026 15:24:19 <b>Locations</b> Acorn Retail Park <b>Details</b> white male in blue top and blue tracksuit trousers and black holdall attempted to take £60 worth of food whilst we were in M&amp;S dealing with another attempted theft of £255.46 just beforehand by a white male and his 10 year old son. Bodycam footage available.</p> <p><b>Escalated</b> Blue Light Security (steve@bluelightgroup.uk)</p>	

Commentary	Report Type: Anti-Social Behaviour
<p>30.06.2026 15:57:58 <b>Locations</b> County Oak Way <b>Details</b> Received a call from Pets at Home to come over urgently, as we received the call we could hear shouting from multiple people in the background. When we got there we could see that the main reason for the call was between 3 women &amp; 2 men shouting and screaming at each other over not being able to get out of the carpark due to one of the cars waiting in the middle of the carpark for around 1 minute. After the Rangers de-escalated the situation by moving all parties away from each other and talking to each person that was involved while waiting for the police to arrive we deduced that the situation had got out of hand because the two women who started it had shouted and sworn at one another then their partners got involved which then lead to the second male getting involved to "de-escalate" the situation which ultimately made it 100% worse. After around 90 seconds after de-escalation an off duty Gatwick police officer (EB 927) decided to get involved thus making it worse again as he did not identify himself in the correct manner (by openly announcing himself as a police officer) and it seems as though he only showed his ID badge briefly to Ranger 2 (MW) before shouting at all 5 persons involved saying that if they weren't going to be quiet they would "get lifted". This only aggravated the situation forcing Ranger 1 (MP) to get in between the Police officer and one of the males originally involved. At this point the on duty police officers (EB 432 + EC 199) arrived and started to question all parties that were left but no one wanted to give their names and neither wanted to press charges. The police left shortly afterwards and everyone dispersed calmly, thanking the Rangers as they left the area. Reference number: 08413006 <b>Escalated</b> Emergency (999)</p>	

Commentary	Report Type: Crime / Recovery
<p>0.06.2026 16:08:40 <b>Locations</b> Acorn Retail Park <b>Details</b> Called to Wickes before the Pets at Home incident as they believed that they were about to have a bulk theft from the store and asked for our assistance. When we attended they showed us that there was a large trolley full of paint cans that had attempted to be hidden away from the employees and tills. This was worth £1978 and was then taken to the back to their warehouse.</p> <p><b>Escalated</b> Blue Light Security (steve@bluelightgroup.uk)</p>	

Find out more, including viewing other performance reports, at [www.manorroval.org/rangers](http://www.manorroval.org/rangers)



# MANOR ROYAL BID BUSINESS RANGER MONTHLY OBSERVATION REPORT

<b>Commentary</b>	<b>Report Type: Street cleanliness</b>
<p>30.06.2026 17:06:55 <b>Fly tipping</b> A tied up double mattress has been left by the side of the road on county oak way in the middle of the pavement opposite InPost</p>	

## SECTION 2: Escalation Reports

This section details issues previously identified that remain unresolved from the previous month that are subject to continued monitoring and/or escalation



<b>First reported: 07/05/26</b>	<b>Report Type: Parking</b>
<p>07.05.2026 12:56:44 <b>Details</b> whilst on a patrol of Metcalf way there is a white Peugeot van NU65PFK that has been in the same position for over 2 weeks now, this van has a flat N/S tyre and is showing no MOT. this will be put on operation crack down.</p> 	<p>10.06.2026 12:55:22 <b>Details</b> NU65PFK White Peugeot Boxer van left on Metcalf Way Sussex County Council reference number 827. No MOT but is taxed.</p> <p><b>Locations</b> Metcalf Way</p> 
<b>Update of any ongoing or subsequent action</b>	<b>Date of next action: 10/07/26</b>
<b>Reported - Yes</b>	
Issue resolved. No	

Find out more, including viewing other performance reports, at [www.manorroyal.org/rangers](http://www.manorroyal.org/rangers)